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To: Employees – TN locations
From: Human Resources
Re: Benefits Info/Reminders
Date: April 15, 2024

Hello Team! Now that Open Enrollment is over, we wanted to share some information with you that might be helpful.

FSA – If you enrolled in the FSA or Dependent Care FSA, you can expect to receive your debit card in your mailbox within the next 7-10 days. Remember to keep your receipts and you can file claims online or via the Pinnacle app starting this week.

VSP – If you elected our new vision coverage, you don't need a vision ID card. You can simply go to a VSP network provider, and they will take care of filing your claims. You will be responsible for the applicable copays or amounts over the allowed amount on frames or contacts. Go to vsp.com to find in-network providers near you.

TextCare – this is just a reminder about your new and enhanced telemedicine benefit. TextCare is available to all employees and their households who elected medical coverage.

This is a free service and is as simple as sending a text message when you need to see a primary care physician, pediatrician, or urgent care provider. Appointments are not required. Simply send a text to **423-205-7016** to initiate care and you'll receive a response within 5 minutes.

Need More Information? – You can also find digital copies of the informational brochures and contact phone numbers in the Infor app, under the Information tab in the Benefits area.

As always, if you have questions about these benefits or any others, **your HR team is here to help!**

Have a great day!